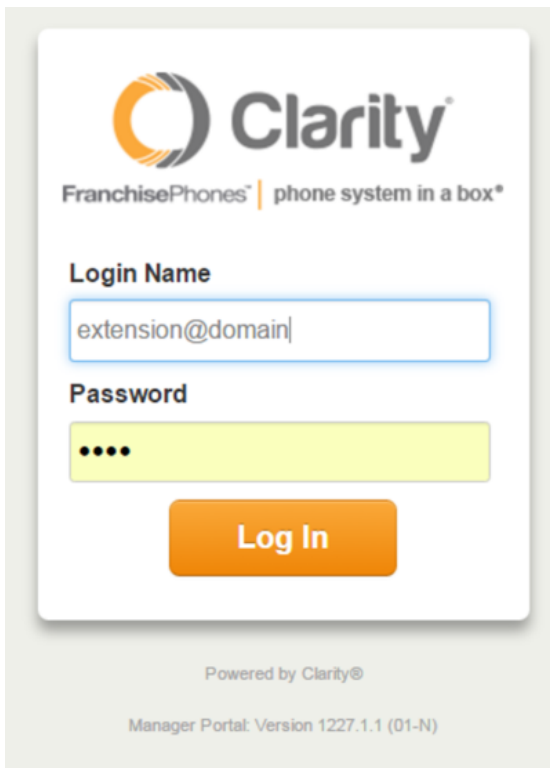


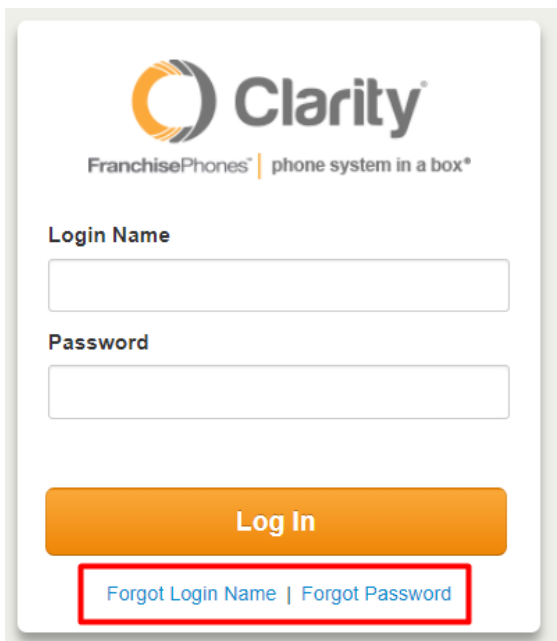
Clarity Quick Tips – Missed Call Notifications

Setting Up Your Missed Call Notifications is as Easy 1, 2, 3

1. Navigate to **portal.clarityvoice.com**, you should see the login page:

The image shows the Clarity login page. At the top is the Clarity logo, which consists of an orange circle with a grey 'C' inside, followed by the word 'Clarity' in a bold, sans-serif font. Below the logo is the text 'FranchisePhones | phone system in a box®'. The login form has two fields: 'Login Name' and 'Password'. The 'Login Name' field contains the text 'extension@domain'. The 'Password' field is a yellow rectangle with four black dots. Below the password field is an orange button with the text 'Log In'. At the bottom of the page, it says 'Powered by Clarity®' and 'Manager Portal: Version 1227.1.1 (01-N)'.

2. Enter your **Extension** and **Domain**, for example, 200@handyman, along with your password. If you don't know your password, click **Forgot Password** to have a password reset email sent to you. **Click Login.**



Clarity[®]
FranchisePhones[®] | phone system in a box[®]

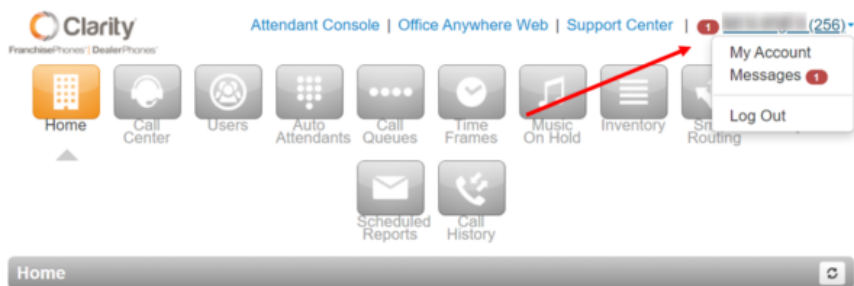
Login Name

Password

Log In

[Forgot Login Name](#) | [Forgot Password](#)

3. In the top right, click your **Extension** and select **My Account**.



Adding an Email Address and/or Cell Phone Number

First, you will need to add the email and/or cell phone number that should receive notifications.

- In the top right, click your **Extension**, and select **Profile**.



- Under the **Profile** section, enter your email address and/or cell phone number. ***NOTE:** Be sure to enter your cell phone number in the following form: 10-digit number@smsgateway (see gateways listed below)

Profile

First Name:

Last Name:

Timezone:

Directory Options: ☐ Associate in Audio Directory
☐ List in Directory

Caller ID Information

Area Code:

Caller ID:

911 Caller ID:
You cannot edit your 911 Caller ID

Change Account Security

Email Address(es):

New Password:

Confirm New Password:
Minimum length of 8 characters, minimum of 1 capital letter(s), minimum of 1 number(s)

Current Password:
Your current password is required to update your email address or security information.

- Click **Save** and you're done editing.

Gateway Domains for U.S. Carriers

Mobile carrier	SMS gateway domain	MMS gateway domain
Alltel ^[8]	sms.alltelwireless.com	mms.alltelwireless.com
AT&T ^[9]	txt.att.net	mms.att.net
Boost Mobile ^[8]	sms.myboostmobile.com	myboostmobile.com
Cricket Wireless	mms.cricketwireless.net	mms.cricketwireless.net
FirstNet	txt.att.net	mms.att.net
Google Fi ^[10]		msg.fi.google.com
MetroPCS	mymetropcs.com	mymetropcs.com
Republic Wireless ^[11]	text.republicwireless.com	
Sprint ^[8]	messaging.sprintpcs.com	pm.sprint.com
T-Mobile ^[8]	tmomail.net	tmomail.net
U.S. Cellular ^[8]	email.uscc.net	mms.uscc.net
Verizon Wireless ^[12]	vtext.com	vzwpx.com
Virgin Mobile ^[8]	vmobl.com	vmpix.com

Gateway Domains for Canadian Carriers

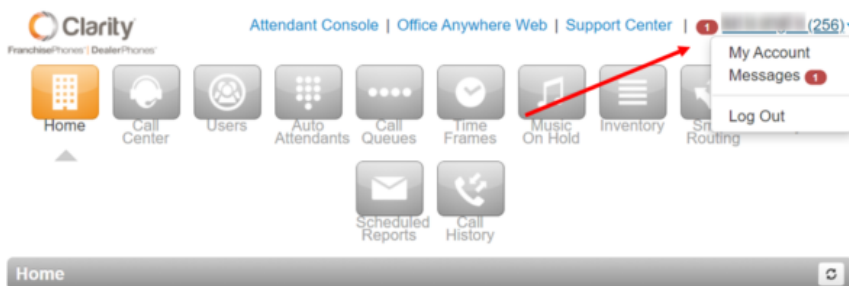
Gateway Domains for Canadian Carriers

Mobile carrier	SMS gateway domain
Bell Canada ^[13]	txt.bell.ca
Bell MTS ^[14]	text.mts.net
Fido Solutions ^[15]	fido.ca
Freedom Mobile ^[16]	txt.freedommobile.ca
Koodo Mobile ^[17]	msg.telus.com
PC Mobile ^[18]	mobiletxt.ca
Rogers Communications ^[19]	pcs.rogers.com
Sask Tel ^[20]	sms.sasktel.com
Telus ^[21]	msg.telus.com

Enabling Notifications for Missed Calls, Text Messages & Voicemails

You will need to enable Missed Call *and* Voicemail Notifications. ***NOTE:** This feature provides Missed Call Notifications for calls directly to an extension, but not for calls that ring a phone from a Call Queue. In some cases, advanced Missed Call Notifications while using a queue can be configured. Please contact Support at **800.676.3995** for assistance.

- In the top right, click your **Extension**, and select **My Account**.



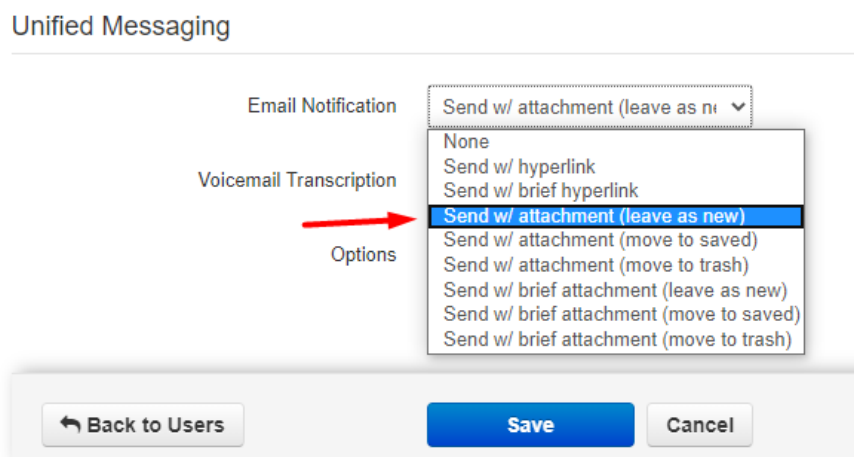
- Click on the **Messages** tab.



- At the top of the **Messages** section, click the **Settings** tab.



- Scroll down to the **Unified Messaging** section, select the drop-down for **Email Notification**, choose **Send w/attachment (leave as new)**, and check **Send email after missed call**.



4. When you're finished editing, click **Save**.

If you have any additional questions or require additional assistance, please contact Support at 800.676.3995. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

[CLICK HERE FOR MORE CLARITY QUICK TIPS!](#)