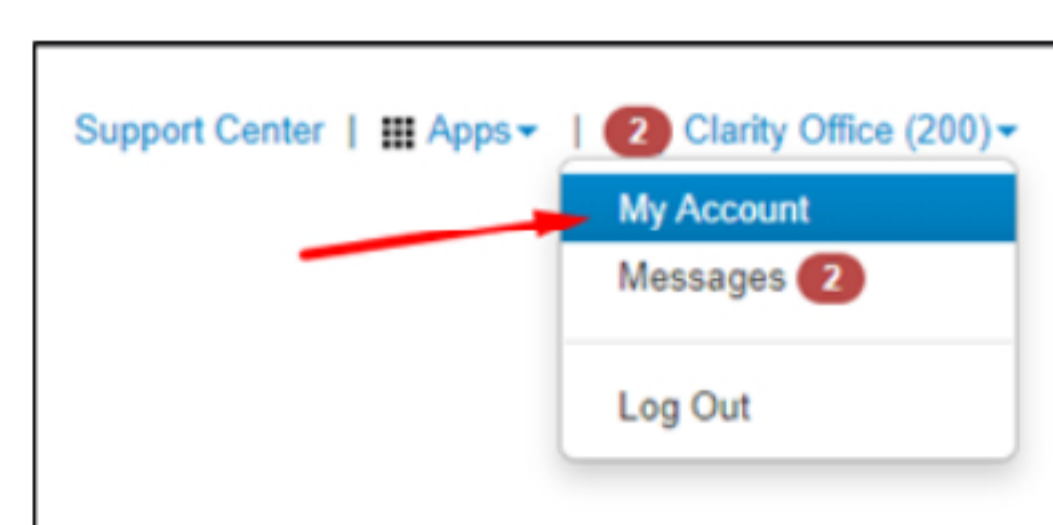


Clarity Quick Tips – Notifications

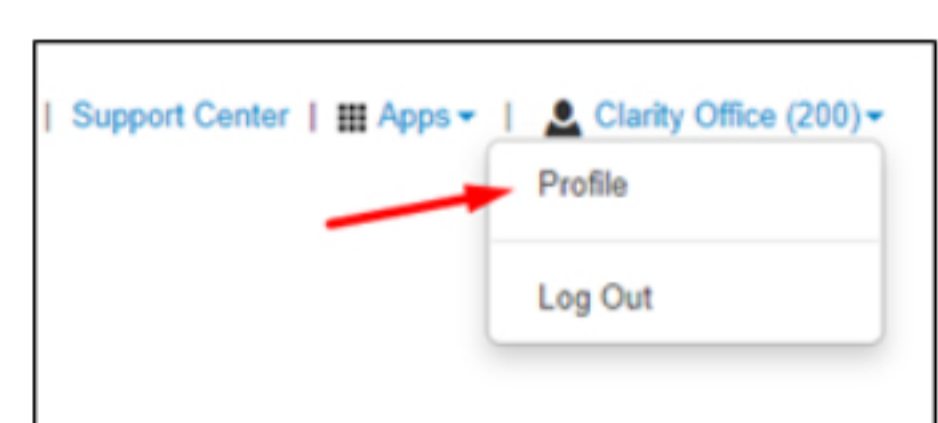
Setting Up Your Notifications is as Easy as 1, 2, 3

- Navigate to <https://portal.clarityvoice.com>, you should see the login page
 - Login with our Single Sign-on feature using Google or Office365; or
 - Enter your **Extension and Domain**, for example, 200@handyman, along with your password. Login with our Single Sign-on feature using Google or Office365; or enter your extension@domain (e.g., 200@handyman), along with your password. If you don't know your password, click **Forgot Password** to have a password reset email sent to you.
 - Click **Login**

- To add the email address and/or cell phone number to receive the notifications, click your **Extension** and select **My Account** in the top right corner of the Portal page.



- Next, click your Extension again in the top right corner and select **Profile** from the dropdown menu



- From the Profile page, enter the email address you wish to receive Missed Call, Missed SMS and Voicemail notifications. You may also enter your cell phone number, to receive a text notification of the missed call/SMS/voicemail.

- if adding a cell phone number to receive text notifications, be sure to add the phone number in the following format: 10-digit number@smsgateway (e.g., 2483274390@vtext.com)

Gateway Domains for U.S. Carriers

Mobile carrier	SMS gateway domain	MMS gateway domain
Alltel ^[1]	sms.alltelwireless.com	mms.alltelwireless.com
AT&T ^[2]	txt.att.net	mms.att.net
Boost Mobile ^[1]	sms.myboostmobile.com	myboostmobile.com
Cricket Wireless	mms.cricketworkless.net	mms.cricketworkless.net
Google Fi ^[3]		msg.fi.google.com
MetroPCS	mymetropcs.com	mymetropcs.com
Republic Wireless ^[4]	text.republicwireless.com	
Sprint ^[1]	messaging.sprintpcs.com	pm.sprint.com
T-Mobile ^[1]	tmomail.net	tmomail.net
U.S. Cellular ^[1]	email.uscc.net	mms.uscc.net
Verizon Wireless ^[5]	vtext.com	vzwpx.com
Virgin Mobile ^[1]	vmobl.com	vmplx.com

Gateway Domains for Canadian Carriers

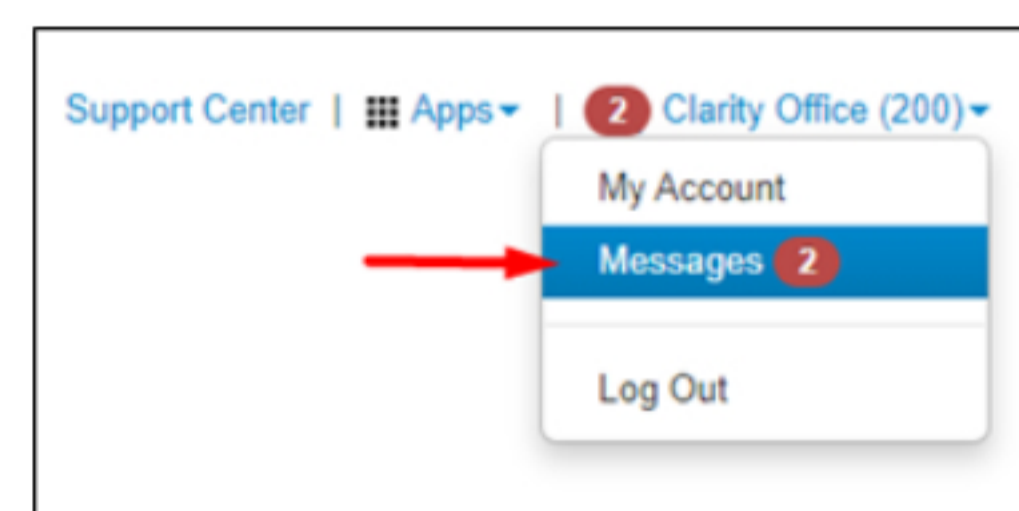
Mobile carrier	SMS gateway domain
Bell Canada ^[6]	txt.bell.ca
Bell MTS ^[7]	text.mts.net
Fido Solutions ^[8]	fido.ca
Freedom Mobile ^[9]	txt.freedommobile.ca
Koodo Mobile ^[10]	msg.telus.com
PC Mobile ^[11]	mobiletxt.ca
Rogers Communications ^[12]	pcs.rogers.com
SaskTel ^[13]	sms.sasktel.com
Telus ^[14]	msg.telus.com

Enabling Notifications for Missed Calls, Text Messages & Voicemails

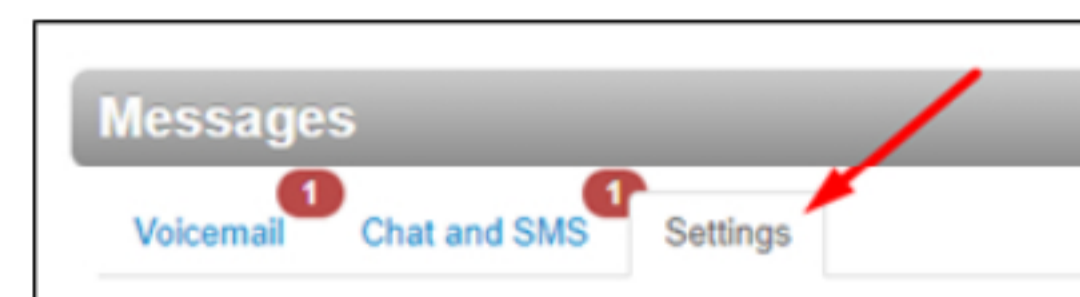
You will need to enable Missed Call and Voicemail Notifications.

***NOTE:** This feature provides Missed Call Notifications for calls directly to an extension, but not for calls that ring a phone from a Call Queue. In some cases, advanced Missed Call Notifications while using a queue can be configured. Please contact Support at 800.676.3995 for assistance.

- In the top right, click your **Extension**, and select **Messages**.



- Click the **Settings** tab



- Scroll down to the **Unified Messaging** section, select the drop-down for **Email Notification**, choose **Send w/attachment (leave as new)**, Enable **Voicemail Transcription** and check **Send email after missed call**.

- When you're finished editing, click **Save**

[DOWNLOADABLE VERSION](#)

If you have any additional questions or require additional assistance, please contact Support at 800.676.3995. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

[CLICK HERE FOR MORE CLARITY QUICK TIPS!](#)