

Clarity Quick Tips – Spam Likely Calls

Spam/Scam Likely Caller ID – what is it and how do I get it removed?

There may be times when you make an outbound call and your caller ID appears as “Spam Likely” or “Spam Risk” to those you are calling. Each phone carrier that is called, keeps a list of numbers they determine to be spam risks based on the history of the number. Currently, there is no central database or service that manages this designation assigned to a phone number.

What Causes the “Spam/Scam Likely” designation?

This usually happens when the person you call marks the number as spam or if the carrier has proactively identified the number as possibly being of spam origin based on the volume of outbound calls made per day. The fastest and easiest way to remove the spam designation from your number is to register your number at <https://www.freecallerregistry.com/fcr/>. This helps register and whitelist your number with major carriers and reduces the chances of them being flagged.

Clarity Voice does not work with any customers that have such a large volume of outbound calls that they would be flagged as spam. Clarity Voice applied for and received an A-level federally backed STIR/SHAKEN Certificate, indicating outbound calls from a Clarity Voice phone number do not meet the high call volume threshold.

How to Request Your Number be Removed from Spam/Scam designations:

The fastest and easiest way is to register your phone number(s) with <https://www.freecallerregistry.com/fcr/>, which works with the major carriers. If you continue to have problems with individual carriers marking your number as Spam/Scam, then you can also register your number individually with the carrier using the links below:

AT&T:

https://hiyahelp.zendesk.com/hc/en-us/requests/new?ticket_form_id=824667

T-Mobile, Verizon, U.S. Cellular:

<https://reportarobocall.com>

Comcast, Charter, Cox, Altice and other fixed line (VoIP) providers, email Nomorobo for call blocking services:

reports@nomorobo.com

[DOWNLOADABLE VERSION](#)

If you have any additional questions or require additional assistance, please contact Support at 800.676.3995. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

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