



Clarity Quick Tips – How to Contact Us

Quick Tip – Contacting Clarity

Have questions about your Clarity account or Call Routing? Or maybe you have training needs or service issues?

Clarity is here for you!

We have an amazing Technical Support team available, Monday through Friday, 8am-9pm, to help you with your phone system questions, issues, or training.

For service emergencies, we are available 24 hours a day, 7 days a week at [1-800-676-3995](tel:1-800-676-3995).

Here is how to contact us:

By Phone

Call [1-800-676-3995](tel:1-800-676-3995)

- Press 1 – if you need help with call routing or how to use your service
- Press 2 – if you're having phone, calling, or network connection issues
- Press 3 – if you haven't yet installed your equipment or are in the process of the installation of your account
- Press 4 – if you have a question about your bill
- Press 5 – if you would like to contact a Customer Success Manager.

By Live Chat

Live chat with us: Monday through Friday, 8am-7pm EST <https://clarityvoice.com/support/>

Special Need or Request?

For Training

Let us empower you! We offer free training, call routing consultation, and account reviews.

Call us at [1-800-676-3995](tel:1-800-676-3995)

For Additional Needs

In addition to our Tech Support team, we also have a dedicated Customer Success department to ensure that you are receiving the desired outcome for your Cloud Communication needs.

When to contact Customer Success:

- Cloud communications questions, needs, solutions, or strategies
- Business transfers, Renewals, or Cancellations
- Feedback

Your Customer Success Team:

Sara Tamminga and Tracy Williams

customersuccess@clarityvoice.com

Customer Success Department:

(248) 849-9030

At Clarity Voice® our phone service offers you a host of proprietary tools to help improve your customer experience, and office efficiency, and elevate your telephone service from a basic necessity to a strategic benefit. With over 100 tools to choose from, it's hard to know all your phone system can do. Every month we will highlight a favorite tool as a Quick Tip for you.

**If you ever need assistance activating a phone feature,
please call our support team
Monday – Friday 8 am – 9 pm ET at 800.676.3995**

[↓ DOWNLOADABLE VERSION](#)

If you have any additional questions or require additional assistance, please contact Support at **800.676.3995**. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

[CLICK HERE FOR MORE CLARITY QUICK TIPS!](#)



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Phone: 1.800.676.3995

 