



Clarity Quick Tips - Sites Feature

Quick Tip - Sites Feature

Have multiple businesses or multiple locations? Working across multiple time zones?

Clarity Voice has a solution for you.

Our Sites feature allows you to group the Call Routing of your businesses together, while keeping reporting and features apart.

How Does It Work?

Billing for your businesses can still remain separate.

In Portal, all of your businesses are able to be accessed under one domain, separated into Sites with their own Site Managers.

Name	Timezone	Area Code	Users	Registered Phones
Atlanta	US/Eastern	248	60	8
Detroit	US/Eastern	248	11	0
Houston	US/Eastern	248	9	0
Orlando	US/Central	713	6	1
	US/Eastern	407	10	2

Site Managers will see the Call History, Reporting, and Agents that are assigned to them.

From Name	From	Dialed	To Name	To	Date
Main WebsiteClarity Voice	1 (248) 331-9492	1 (203) 836-2051	201	201	Nov 30th, 11:59
Main WebsiteClarity Voice	1 (248) 331-9492	1 (203) 836-2051	201	201	Nov 30th, 11:58
Main WebsiteClarity Voice	1 (248) 331-9492	1 (203) 836-2051	200	200	Nov 30th, 11:57

Because each Site is set to its actual Time Zone, all times are adjusted to their Time Zone for them. No more manual adjusting for time differences when reading Call Records and Reporting!

Houston	US/Central
Orlando	US/Eastern

Each Site can also be assigned its own Music on Hold, ensuring that your customers hear the right branding and messages while they wait.

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How To Get Started?

Just give us a call Monday through Friday, 8am-9pm and let us know that you are interested in the Sites feature. We will look at your needs and work with you to set up Portal in a way that works for your businesses!

At Clarity Voice® our phone service offers you a host of proprietary tools to help improve your customer experience, office efficiency, and elevate your telephone service from a basic necessity to a strategic benefit. With over 100 tools to choose from, it's hard to know all your phone system can do. Every month we will highlight a favorite tool as a Quick Tip for you.

**If you ever need assistance activating a phone feature,
please call our support team
Monday – Friday 8 am – 9 pm ET at 800.676.3995**

↓ DOWNLOADABLE VERSION

If you have any additional questions or require additional assistance, please contact Support at **800.676.3995**. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

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Phone: 1.800.676.3995

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