

Quick Tip – Auto Attendant

For businesses who use an Auto Attendant to direct customers to the right employee or department, it's more important than ever to stay in the know on the newest Auto Attendant options.

For example, Clarity's Auto Attendants now have both Text-to-Speech **and** Speech-to-Text capabilities.

Text-to-Speech

Need to make a change fast? Use the Text-to-Speech option!

Instead of recording a new Greeting, simply type your Greeting into the Auto Attendant's Menu Prompt and choose from one of the automated voices available.

SETTING UP YOUR TEXT TO SPEECH →

Speech-to-Text

Want to give your customers more options to go hands-free? Your Auto Attendant can help!

By adding Number Keywords, your customer will be able to either press or say the Number of the Option they would like to reach.

SETTING UP YOUR SPEECH TO TEXT →

How To Get Started?

It's as easy as 1-2-3.

1. Contact us, and we will add a Number Keyword for each Option that you have programmed.
2. Once added, your Greeting will then be changed to include the Number Keywords. You can re-record your Greeting or take advantage of the Text-to-Speech option and have us type out a new Greeting for you.
3. That's it!

At Clarity Voice® our phone service offers you a host of proprietary tools to help improve your customer experience, office efficiency, and elevate your telephone service from a basic necessity to a strategic benefit.

With over 100 tools to choose from, it's hard to know all your phone system can do. Every month we will highlight a favorite tool as a Quick Tip for you.

**If you ever need assistance activating a phone feature,
please call our support team
Monday – Friday 8 am – 9 pm ET at 800.676.3995**

↓ DOWNLOADABLE VERSION

If you have any additional questions or require additional assistance, please contact Support at **800.676.3995**. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

CLICK HERE FOR MORE CLARITY QUICK TIPS!