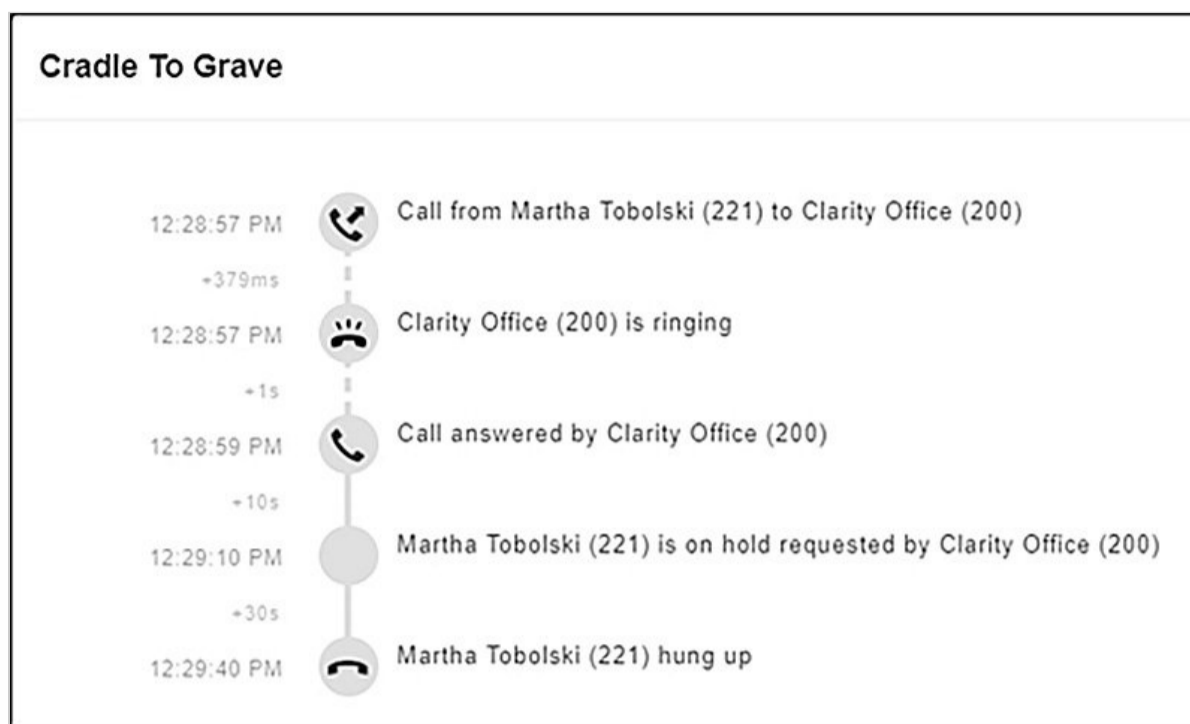


# Keep Informed. Stay Connected with Features from Clarity®

With Clarity's Call Data Management feature, you get an extensive view of the conversation. Listen to live recordings of customer interactions and monitor employee call management skills. Call Data lets you experience the **customer journey** for yourself.

## Customer Journey



In your Clarity portal, you can **export your call data**, which documents your customer's call history, including call recordings and notes. Utilizing this data helps you generate more quality leads, increase customer retention, and predict sales and marketing trends.

## Export Call Data

**Schedule New Export**

Basic Options

Enter basic settings to schedule a call records export.

Name

Type  Monthly  Weekly  Daily  Custom

Also run this export immediately  
Useful for sampling output from an export

After Completion

Email Notification  Send an email when the export completes

Email

Cancel Next Add

[LEARN MORE ABOUT CUSTOMER DATA MANAGEMENT](#)

At Clarity Voice® our phone service offers you a host of proprietary tools to help improve your customer experience, office efficiency, and elevate your telephone service from a basic necessity to a strategic benefit. With over 100 tools to explore, it's hard to know all your phone system can do for you. To make sure you get the most out of your Clarity service, we'll highlight a favorite tool, and how to use it, as a Quick Tip every month.

**If you ever need assistance activating a phone feature,  
please call our support team  
Monday – Friday 8 am – 9 pm ET at 800.676.3995**

Missed last month's Quick Tip? Check out these recently featured tools:

[Office Anywhere Web](#)

[eFax](#)

[Clarity Video Anywhere](#)

[DOWNLOADABLE VERSION](#)

If you have any additional questions or require additional assistance, please contact Support at **800.676.3995**. We are available 8 AM to 9 PM EST, Monday through Friday. Or, feel free to contact us on our support page at: <https://clarityvoice.com/support/>

[CLICK HERE FOR MORE CLARITY QUICK TIPS!](#)